



SUMMARY

- Certified Lean Six Sigma Black Belt
 - Eight years' experience in assessing and improving business management systems and their processes
 - Experience leading DMAIC, DMADV, Kaizen and 5S projects/events
 - Ability to apply Lean and Six Sigma methodology to ISO 9001 and ISO 13485 quality management systems to maximize efficiency while meeting customer and regulatory requirements
 - Exemplar Global certified QMS Auditor
 - Ability to communicate unfamiliar terminology or themes with individuals of various backgrounds in a manner that they can understand
- Industry knowledge in a variety of manufacturing, service and distribution environments
 - Experience integrating multiple business management systems (e.g. ISO, TPS, EOS)

EXPERTISE

- Six Sigma
- Project Management
- Continuous Improvement
- Creative Problem-solving
- Supply Chain Process Improvement
- Lean Manufacturing
- Waste Elimination
- Change Management
- Root Cause Analysis
- Create and validate measurement systems
- Training
- ERP/MRP systems
- Quality Management Systems
- ISO 9001:2015
- ISO 13485:2016

EXPERIENCE

Lead Consultant

2020 to Present

Lean Partners, Minneapolis, MN

- Partner with clients in creating a vision for what's possible in their organization then crafting and executing a plan to achieve that vision
- Engage client leadership, management and teams in lean, continuous improvement and other transformational initiatives
- Train teams on technical lean tools and lean leadership skills
- Provide one-on-one coaching to all levels of leadership on how to successfully lead in a lean environment

Consultant / Lead Auditor

2016 to 2020

Quality Management Solutions LLC, Minneapolis, MN

- Managed DMADV and DMAIC projects that successfully meet objectives while maintaining schedules
- Applied Lean concepts including but not limited to 5S, VSM, Kaizen, RCA, Pareto analysis, PDCA, and policy deployment
- Audited and consulted for a variety of industries (e.g. sheet metal fabrication, hydraulic pumps and power systems, heating and cooling, water filtration, packaging, IT services, equipment maintenance and installation services, medical device, and more)
- Performed QMS assessments to identify gaps/areas to improve and generate associated reports

Board Member and EOS Leader

2016 to 2017

American Society for Quality (ASQ) Minnesota Section 1203, Minneapolis, MN

- Participated in strategic planning for developing vision, traction, and health of local section as EOS (Entrepreneurial Operating System) leadership team member
- Transitioned from member to board member to EOS leader within three months
- Managed marketing strategies for increasing local memberships
- Assisted in various networking events managing booth

LSSBB / Quality Management Representative

2014 to 2016

Symtec Inc., Fridley, MN

- Achieved Lean Six Sigma Black Belt certification
- Oversaw continuous improvement program and led a variety of 5S, Kaizen, and Six Sigma projects/events
- Achieved QMS auditor certification
- Managed ISO 9001 certified QMS

SSGB / Procurement Lead

2012 to 2014

Lean Partners, Minneapolis, MN

- Achieved Lean Six Sigma Green Belt certification
- Promoted from expeditor to buyer to procurement lead within six months from start of employment
- Managed a variety of projects related to improving process efficiency, inventory control, and training as it related to the purchasing department
- Worked closely with technical writer to document purchasing processes

EDUCATION

Post Graduate Diploma in Geology

2011

Victoria University of Wellington, Wellington, New Zealand

B.A. in Graphic Design

2008

Carson-Newman University, Jefferson City, Tennessee